

Memorial Hermann Corporate Compliance Program

Corporate Compliance Program

Recognizing the complexity of the various federal, state, and local laws regulating health care, Memorial Hermann Health System has adopted a Corporate Compliance Program. This Program is designed to assist the Board, the System and its employees, medical staff members, and independent contractors to maintain compliance through responsive educational programs, internal monitoring and reporting mechanisms, and Standards of Conduct. To learn more about the Memorial Hermann Corporate Compliance program, visit memorialhermann.org. If you have any questions or concerns regarding compliance, please contact the Compliance Department at 713.338.4322 or call the Corporate Compliance Helpline at 713.338.4140 or 1.877.448.4140 (toll-free).

Standards of Conduct

The Standards of Conduct adopted by Memorial Hermann are intended to ensure we meet our compliance goals in a highly regulated business environment. The Standards of Conduct create a uniform code and provide general guidance when ethical questions arise in the course of your work. Everyone, including employees, medical staff, contractors, vendors, etc., must observe the Standards of Conduct. Access the Standards of Conduct, which are updated periodically, via the Memorial Hermann website. Visit <http://www.memorialhermann.org/about-us/>, scroll down to the bottom of the page and select the “Standards of Conduct” link to view the document.

False Claims Policy

In accordance with the requirements of the Deficit Reduction Act of 2005, Memorial Hermann has developed a False Claims Policy. This policy states that Memorial Hermann is committed to complying with all applicable laws and regulations, supports the efforts of federal and state authorities in identifying incidents of fraud and/or abuse and has the necessary procedures in place to prevent, detect, report and correct incidents of fraud and/or abuse in accordance with contractual, regulatory and statutory requirements. You are responsible for complying with the Memorial Hermann False Claims Policy, which can be accessed via the Memorial Hermann website. Visit memorialhermann.org, scroll down to the bottom of the page and select the “False Claims Policy” link to view the document.

Mandatory Compliance Training

Because Memorial Hermann, its medical staff members, and independent contractors provide healthcare and administrative services to the beneficiaries of Medicare Advantage Organizations and/or Medicare Prescription Drug Plans, all credentialed providers are expected to implement and complete effective compliance and fraud, waste and abuse training initially upon hire or appointment and annually thereafter. Visit Memorial Hermann University (MHU) Online and search for “Corporate Compliance” to view Memorial Hermann’s compliance and fraud, waste and abuse training presentation.

Keep this page for future reference